



**MANDATORY WATER USE RESTRICTIONS
(STAGE 4)**

Cardinal Valley TX1050068, Mountain Crest TX1050111, Woodcreek I TX1050037, & Woodcreek II TX1050039

Dear Aqua Texas Customer:

August 1, 2022

Due to the worsening drought conditions across the State and in accordance with the Hays Trinity Groundwater Conservation District’s mandatory restrictions. The Stage 4 restrictions will remain in effect until further notice. **Again, please note that these restrictions are being required per regulatory jurisdiction and Aqua Texas cannot be less stringent than the jurisdiction requirements.** More information can be found on the district’s web page at <http://haysgroundwater.com>, by calling the district at (512) 828-9253, or by email at Staff3@haysgroundwater.com.

Aqua continues to encourage all customers to visit the Texas Water Development Board’s (TWDB) website for water conservation and sustainability resources at www.twdb.texas.gov/conservation/resources/index.asp. TWDB also provides information on water smart landscape design, rainwater harvesting, and much more.

Please note: That outside watering of lawns with irrigation systems, hose-end sprinklers, and hand-held hoses is prohibited during Stage 4 Restrictions.

Permissible Outside Watering Activities:

- Watering landscaped areas and potted plants by hand-held hose with an automatic shut off device/nozzle or watering can is permissible by following the schedule below for your day of the week.
- The use of soaker hoses for foundations is permissible by following the schedule below for your day of the week.
- For any newly planted trees or shrubs you may use soaker bags or watering cans on any day of the week.

**ONCE WEEKLY WATERING SCHEDULE FOR PERMISSIBLE ACTIVITIES DURING STAGE 4
(Please use the last number in your street address to find your ONE designated watering day.)**

| House # ends in 0 or 1 | House # ends in 2 or 3 | House # ends in 4 or 5 | House # ends in 6 or 7 | House # ends in 8 or 9 |
|---|---|---|---|---|
| Monday | Tuesday | Wednesday | Thursday | Friday |
| 7 a.m. to 9 a.m. or 7 p.m. to 9 p.m. | 7 a.m. to 9 a.m. or 7 p.m. to 9 p.m. | 7 a.m. to 9 a.m. or 7 p.m. to 9 p.m. | 7 a.m. to 9 a.m. or 7 p.m. to 9 p.m. | 7 a.m. to 9 a.m. or 7 p.m. to 9 p.m. |

Required customer water use restrictions

These activities are prohibited at all times during Stage 4 Restrictions:

- Automatic Irrigation systems
- Hose-end sprinklers
- The use of soaker hoses for anything other than foundations
- Filling/refilling pools, ponds, fountains, waterfalls, or other aesthetic water features
- The use of fountains, waterfalls, or other aesthetic water features
- Car washing or power washing

PENALTIES OR CONSEQUENCES FOR NOT FOLLOWING RESTRICTIONS

Requirements

1. First violation: If your lawn is lush and green, it will be apparent to all. We regret that restrictions must be so severe, we must severely limit usage to ensure sufficient water is available for essential uses.

For any violation of the restrictions, you may receive a written warning by hanging tag or letter of the specific violation of required restrictions, reductions or for excessive usage. The customer will be provided a copy of the User Drought Contingency Plan upon request.

2. Subsequent violations
 - a. If we choose to provide a first written warning for the first violation, Aqua Texas will install a flow-restricting device in the line for a subsequent violation to limit the amount of water that will pass through the meter in a 24-hour period. The flow restrictor may be left in the line for up to 60 days or until the district requirements are ended. Aqua Texas may charge the customer for the actual cost of installing and removing the flow-restricting device, not to exceed \$50.00 for installation and \$50.00 for removal. The customer will be provided a copy of the User Drought Contingency Plan.
 - b. If the customer violates the required reductions after installation of a flow restrictor, Aqua Texas may discontinue service at the meter for up to 7 days. The customer will be charged a \$50 reconnect fee for restoration of service. Further violations will result in disconnection and additional reconnect fees. When service is reconnected a flow restrictor may be installed.
 - c. If a customer violates the restrictions again after having a flow restrictor installed and removed, Aqua Texas may either reinstall a flow restrictor as described in (a) above or, at its option, disconnect service for up to 7 days. When service is reconnected a flow restrictor may be installed.

If you have questions concerning these restrictions, please contact Joaquin Montes, Compliance Coordinator at (512) 990-4400 ext. 56109 during regular business hours.

Voluntary Practices to Reduce Water Consumption

- Draw less water for bath or reduce shower time.
- Do not let water run while shaving, dish washing, brushing teeth, etc.
- Keep pools covered if not used on a daily basis.
- Use water displacement device in toilet tank.
- Install aerators on faucets.
- Utilize water reuse where possible.
- Replacement or retrofits with low flow or ultra-low flow fixtures.
- Visit the Water Sense web site at <http://www.epa.gov/WaterSense>.